







By always being honest, delivering on our promises, and 'doing the right thing'.

Company	Pay suppliers promptly and always on time.	Transparent salary bands.	Cultivating an environment which is supportive and safe – where everyone can be honest.	#Fearless Feedback culture.	TMPR Tap.	Arranging team building activities.	Trust team to deliver their very best work at all times.	Trust to deliver quality.
Colleagues	Always deliver what we say we will.	Maintaining communication.	We don't b#llsh*t.	We trust ourselves to do a good job / make the right call – and we trust each other.	Taking part in team building activities.	We respect one another's time, and we don't 'pass the parcel' on challenging projects.		
Clients	Mutual respect for each others' time – this means we turn up for meetings as scheduled, or give advance notice (more than 30 minutes) if we need to cancel – if this is unavoidable, we know there is genuine remorse!	We are honest about our strengths and we expect clients to trust us to be honest about what we can and can't do.	Being personal – getting to know our clients as people not just clients.	Total transparency around collaborating with external partners / freelancers.	We know we can always pick up the phone to each other when we need to, and we'll always do our best to answer or call back as soon as possible.			
Collaborators	Always deliver what they say they will.	Maintain TMPR quality standards .	Being honest and transparent around job deadlines and capacity.					